## **Michael Wear**

## Junior Software Developer / IT Support Specialist

#### **Contact Information**

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## **Professional Summary**

Security+ certified Junior Software Developer and IT Support Specialist in the Air National Guard with a TS/SCI clearance and counterintelligence polygraph. Growing expertise in software development, system administration, and technical support, with hands-on experience troubleshooting network and hardware issues. Enthusiastic about advancing skills in IT infrastructure, programming, and cybersecurity to contribute to mission-critical objectives.

### **Education**

B.S. in Computer ScienceWestern Governors University (Online)2024 - Present

A.S. in Computer ScienceCommunity College of the Air Force (Online)2024 - Present

A.S. in Logistics

Community College of the Air Force (Online)

2017 - 2019

Software Development Technical School Keesler AFB, Biloxi, MS 2024 - Present

### Certifications

CompTIA Security+ CE: August 2023

Top Secret/SCI Clearance w/ Counterintelligence Polygraph: December 2023

Microsoft AZ-900 Azure Fundamentals: December 2024

### **Technical Skills**

Programming: Python, SQL, JavaScript fundamentals, HTML/CSS, Object-Oriented Programming

Tools: VS Code, Git, ConnectWise Manage/Automate, Azure Portal

Cybersecurity: Security Protocols, IT Troubleshooting

Methodologies: Scrum, DevOps fundamentals

# **Michael Wear**

## Junior Software Developer / IT Support Specialist

### **Work Experience**

Junior Software Developer

Ohio Air National Guard | Feb 2024 - Present

- Developed and maintained scripts in Python to automate repetitive administrative tasks and improve efficiency.
- Assisted in debugging and testing mission-critical software applications to ensure reliability and performance.
- Collaborated with team members to implement new features and enhancements in existing software solutions.
- Improved project planning and execution using Scrum and Agile methodologies.

#### **Network Operation Center Technician**

Griffin Technology Group | Jan 2024 - Aug 2024

- Provided junior system administration support for 47 client companies, ensuring SLA compliance by responding to tickets within 15 minutes.
- Monitored system health and escalated issues to senior administrators as needed.
- Assisted with implementing security updates and basic system configurations.

### IT Help Desk Technician

Belmont College | Jan 2023 - May 2023

- Supported users with troubleshooting software and hardware issues effectively.

### **Electrician Apprentice**

Vinnie's Electric | July 2020 - Dec 2023

- Installed and maintained electrical systems for residential and commercial buildings in compliance with codes.

### Air Transportation Craftsman

Ohio Air National Guard | Sept 2013 - Jan 2024

- Managed logistics for critical missions, including the U.S. Armed Forces withdrawal from Afghanistan.
- Ensured compliance with federal regulations for air cargo and passenger transportation.

#### **Additional Information**

- Active Top Secret/SCI clearance with counterintelligence polygraph.
- Hands-on experience in logistics and mission-critical operations.
- Proven ability to work collaboratively in dynamic team environments.